Senate, House of Representatives Committees Visit PTAD

The Senate Committee on Establishment and Public Service and the House Committee on Pension visited the Pension Transitional Arrangement Directorate (PTAD) on November 1st, 2016 and 16th November, 2016 respectively as part of their statutory oversight functions.

The Senators were led by the Chairman of the Committee, Distinguished Senator Emmanuel Paulker while the House Committee on Pension was led by the Chairman, Hon. Hassan Adamu Shekarau.

The two committees of the of the national assembly were received by the Executive Secretary and her management team, provided update on the 2016 budget performance, continuation of the Civil Service verification exercise, and payment of 33% arrears to all the pension groups and areas of improvements in complaints resolution.

A tour of the Agency was also undertaken during which an on-going verification of NOKs was inspected.

Speaking during the visits, Senator Paulker as well as Hon Shekarau enjoined PTAD to speed up the process of the verification exercise to ensure timely resolution of all pensioner complaints.

The ES PTAD informed members of both Committees that plans were already firmed up for the civil service verification exercise to continue in the North East on the 28th of November 2016.

The choice of the North East is to key into the Federal Government’s commitment to rebuilding the North East Zone following the effects of the insur- gencies.

She also solicited the support of both the Senate and House Committees to ensure a successful verification exercise.

“"We look forward to working g with all stakeholders on this verification exercise towards improving the welfare of all pensioners under the Defined Benefit Scheme,” she concluded.

BEWARE OF anyone calling out of the blues offering assistance for pension payment. It is probably a scam. The best thing to do is to hang up.

BEWARE OF companies or persons offering early access to your entitlements. They are fraudsters.

BEWARE OF companies offering to help you trace lost pensions or obtain a pension statement for a fee. PTAD does not charge any fee for processing pension, gratuity and other benefits. Fraudsters often demand money for these services and use them as a way to gain your confidence and then steal your cash.

CONTACT PTAD for free on 0800 CALL PTAD (080022557823)

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Smile, because with PTAD, OLD age is GOLD age...
The Pension Transitional Arrangement Directorate (PTAD) has successfully verified 4,454 Civil Service pensioners in the North East Geo-political zone of the country. The verification exercise, which is in continuation of the Civil Service verification exercise that commenced in 2015, started on the 28th of November 2016 and covered four states; Adamawa, Bauchi, Gombe and Taraba states. The remaining states of Borno and Yobe will be verified in the early part of 2017.

The verification exercise, which was organized with the involvement of the Nigeria Union of Pensioners (NUP), the State Governments, the Security Services, the National Assembly Committees with oversight functions on PTAD as well as the National Orientation Agency (NOA), was adjudged successful by the pensioners who said it has “rekindled pensioners’ hope and strengthened their faith in PTAD”.

In the words of Mrs Fatima Kazim, “Well done, keep this transparency up. Governance is respectable when it is tempered with transparency”.

The PTAD verification exercise included mobile verification in the four states. The sick and infirm pensioners were verified in their homes and hospitals to ensure an accurate data base of all pensioners under the defined benefit scheme and ease complaint resolution. The ES PTAD also visited some sick and infirm pensioners in the zone during the mobile verification.

“No one will be left behind as we clean up our data base and address all complaints. Complaint resolution is a continuous process until all genuine pensioner’s complaints have been resolved,” says Sharon Ikeazor, Executive Secretary PTAD.

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— Pensioner

PTAD NORTH EAST VERIFICATION IN PICTURES

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Bauchi Pensioners having their biometric data captured during the verification exercise.

A PTAD staff conducting mobile verification for a pensioner in Gombe state.

PTAD STATE LIASON OFFICES LOCATIONS AND ADDRESSES

KADUNA
PTAD Liaison Office, Federal Secretariat Complex, Kado Quarters, Kaduna

SOKOTO
Federal Secretariat Complex, Kaduna Road, Sokoto

EDO
PTAD Liaison Office, Federal Secretariat Complex, Auchi Expressway, Aduduwa, Benin

KANO
Kano State Pension Fund Trustees Complex, No 9 Sokoto Road, Kano

LAGOS
PTAD Liaison Office, Old National Assembly Complex, High Court Building, TBS, Lagos

ENUGU
PTAD Liaison Office, the Federal Secretariat Complex, Independence Layout, Enugu

ABJUA
22 Katsina Ala Crescent, Off Yedseram Street, Maitama, Abuja

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7 WAYS TO CONTACT US FOR COMPLAINTS RESOLUTION

1. Send us an email on complaints@ptad.gov ng
2. Fill and submit complaints form on our website www.ptad.gov ng
3. Call our toll free telephone number 0800-2255-7823
4. Send us a message on Facebook: www.facebook.com/PTADNigeria
5. Tweet at us on Twitter: @PTADNigeria
6. Visit our Head Office: 22, Katsina Alla street, Maitama, Abuja
7. Visit one of the 6 PTAD state offices nearest to you (Kano, Kaduna, Sokoto, Benin, Lagos, Enugu)