

**Pension Transitional
Arrangement Directorate**

MONTHLY UPDATE REPORT TO THE MINISTRY OF FINANCE

APRIL 2018

This report provides a summary of PTAD's key achievements and performance on its pension payments for the month. Further details and information on any aspect of this report is available upon request.

MONTHLY UPDATE REPORT APRIL 2018

PTAD'S Anti-Corruption Compliance Program

PTAD's anti-corruption program is guided by best practices which include:

- *A Code of Conduct and an Anti-Bribery and Corruption Policy:* The aforesaid policies have been drafted and will be launched once they have been appropriately approved
- *A strong tone at the top:* PTAD's management is and shall continue to visibly demonstrate zero tolerance to corruption and commitment to anti-corruption policies/ procedures for all employees and other stakeholders.
- *Undertaking of a corruption/transparency risk assessment of PTAD:* This will enable the unit to identify and rate current corruption/transparency risks and controls, in order to develop additional mitigating controls (if necessary)
- *Adequate internal controls:* It will be ascertained whether the accounting procedures and controls employed at PTAD, are transparent enough to expose bribery and any other fraudulent transactions. If necessary additional internal controls shall be developed and deployed.
- *Training:* All staff and the most relevant stakeholders will be trained/intimated about PTAD's anti-corruption policies and procedures.
- *Ongoing guidance and communication channels:* Various communication channels have been

PTAD PAYS N18.99BN TO VERIFIED PENSIONERS

NEW TELEGRAPH
30th of April, 2018

The Pension Transitional Arrangement Directorate (PTAD) has added 7,969 civil service pensioners to its payroll to receive regular monthly pension payments, even as N18.99 billion was paid to verified pensioners between January and March 2018.

These pensioners were verified in the South West & North Central in Q4 2017 and have been paid their March 2018 pension. The addition of this group has improved the economic livelihood of pensioners who have been deprived of their rights for a long period.

Thus, further supporting the role of PTAD in making sure the labors of our heroes is not in vain. Before this addition, over 19,500 verified Civil Service pensioners from the North West, South East, North East and South-South had been reinstated and paid their arrears. Also ongoing is the computation of benefits for over 5,000 verified Civil Service Pensioners. This will conclude the payrolling of all verified Civil Service Pensioners. In January 2018, the Civil Service Pension Department (CSPD) paid N2.215bn to 111,525 pensioners, 219 Retired Permanent Secretaries and Heads of Service.

For the month of February, N2.216bn was paid and in March, N2.216bn was paid to pensioners, Retired Permanent Secretaries and Heads of Service. For the Parastatals Pension Department (PaPD) which started verification of defunct and privatized agencies in Q4 2017, 98,259 pensioners were paid monthly pension of N4.097bn in January 2018. For the month of February, N4.134bn was paid to the pensioners while N4.117bn was paid in March.

For Pensioners verified in Q4 2017 & Q1 2018 under the Parastatal Pension Department (FHA, NNN, NICON, Nigerian-Re, DSC & NITEL/Mtel) the accurate computation of their benefits is currently being made.

Over 30,000 pensioners under the defined benefit scheme who were yet to be pay rolled over the years have been cleared and added to PTAD payroll post verification of civil service, police, customs, immigration and prisons pensioners across the country.



The ES PTAD, Sharon Ikeazor (left) conducting mobile verification.

provided to enable staff seek anti-corruption guidance and also safely report violations of anti-corruption policies and procedures.

- **Contractual compliance terms and conditions:** Contractors will be encouraged to adopt anti-corruption policies and contracts should include clauses requesting other parties to put in place anti-corruption compliance programs.
- **Discipline:** Violations of the anti-corruption and bribery policy will result in appropriate disciplinary measures being meted out.
- **Ongoing assessment and annual review:** The anti-corruption compliance policies/ procedures will be subject to periodic assessment to assess their effectiveness and comprehensive annual review.



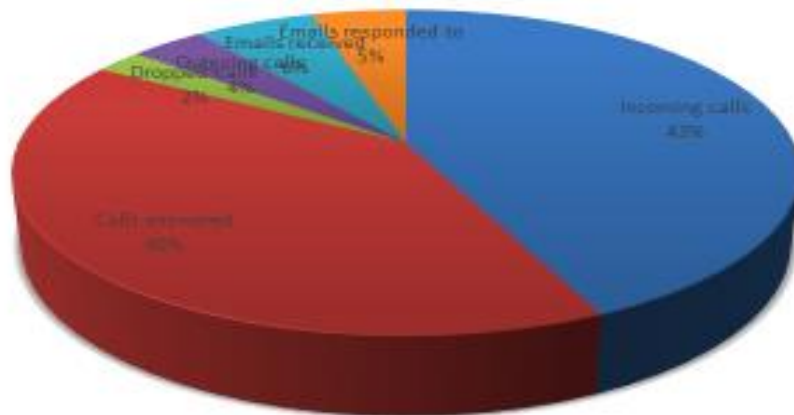
Members of Anti-Corruption and Transparency Unit of PTAD being inaugurated by the ICPC

The Directorate strives to fight against corruption and thus enforces needs every Staff to partake. Working together we can keep corruption out of PTAD and the Country, and flush out any corrupt individuals from our great nation!!

The below pie-chart outlines interaction between the Directorate and its esteemed Pensioners for the month of April, 2018

Call Center

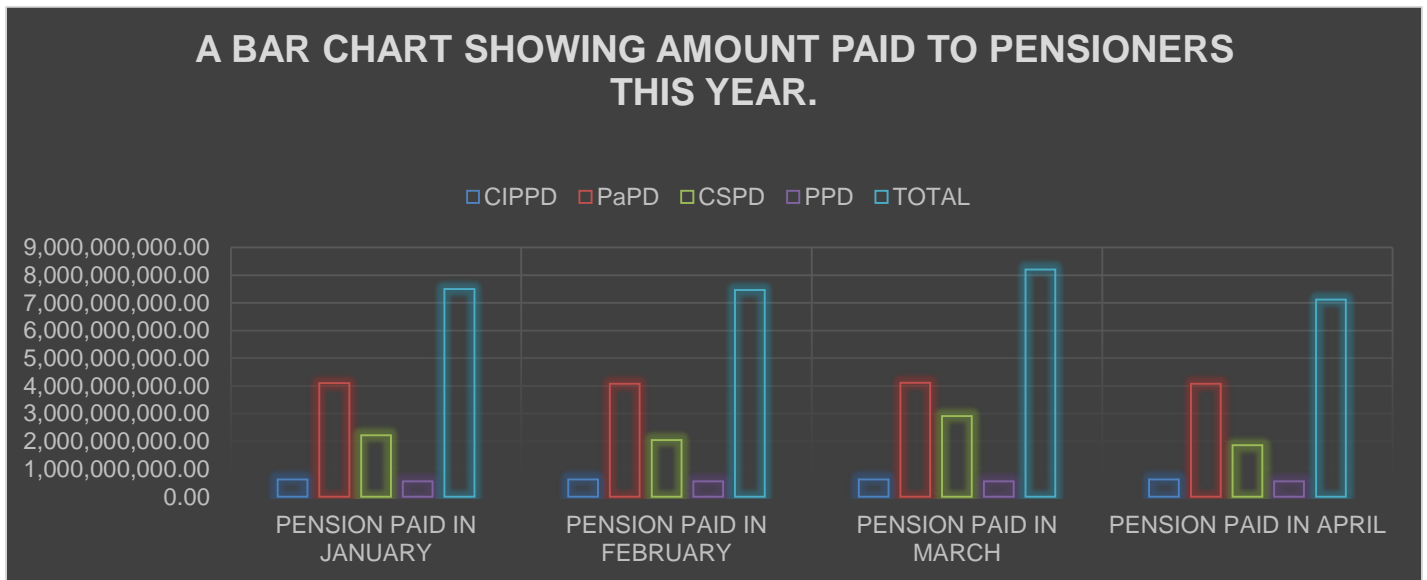
| Incoming calls | Calls answered | Dropped calls | Outgoing calls | Emails received | Emails responded to |
|----------------|----------------|---------------|----------------|-----------------|---------------------|
| 3708 | 3474 | 202 | 316 | 504 | 398 |



■ Incoming calls ■ Calls answered ■ Dropped calls
■ Outgoing calls ■ Emails received ■ Emails responded to



| DEPARTMENTS | NUMBER OF PENSIONERS | AMOUNT UTILIZED FOR PAYMENTS OF PENSIONS AND GRATUITIES |
|--------------|----------------------|---|
| CIPPD | 11,961 | 619,958,231.69 |
| PaPD | 98,148 | 4,081,234,431.29 |
| CSPD | 103,676 | 1,864,267,573.82 |
| PPD | 16,047 | 557,768,863.37 |
| TOTAL | 229,832 | 7,123,229,100.17 |



*Note: The above chart evidently showing the drop in payment between March and April. This is due to the suspension of **24,021** Pensioners that did not come forward for the verification between 2015 and 2018.*

KEY ACTIVITIES/ACHIEVEMENTS FOR THE MONTH OF APRIL, 2018

| | |
|--|---|
| <p>Pension Administration</p> | <p>PARASTATAL PENSIONS</p> <ul style="list-style-type: none"> ✓ Timely and successful payment of 98,147 pensioners on payroll, amounting to ₦4,043,462,315.64. ➤ Computation of the Federal Housing Authority and Nigeria Defence Academy-Civilians has been concluded and the other verified defunct agencies will follow. Through this, the Directorate is able to promptly remove deceased pensioners from the Payroll, thus saving FGN money. ➤ Continuous validation of the parastatals Pension and the Universities payroll to generate additional value for money. ➤ Processing of pensioners' complaints and payment of arrears totaling ₦27,033,220.62 to 195 pensioners. <p>CIVIL SERVICE PENSIONS</p> <ul style="list-style-type: none"> ✓ Timely and successful payment of 95,488 Pensioners on payroll, amounting to ₦1,618,459,500.49. ➤ During the month of April, 8,030 verified pensioners have been added to the Civil Service pension payroll. ➤ The Civil Service, Police pension and the Federal Government funded Parastatals Departments have been working on compilation and sorting of pensioners on database who belong to the contributory pension scheme. These groups of Pensioners will eventually be transferred to PenCom. ➤ The Civil Service Pension Department has also suspended 24,021 Pensioners that did not come forward for verification between 2015 and 2018 from their payroll. <p>POLICE PENSIONS</p> <ul style="list-style-type: none"> ✓ Timely and successful payment of 16,049 pensioners on payroll, amounting to ₦557, 842,927.01 <p>CUSTOMS IMMIGRATIONS AND PRISONS PENSIONS</p> <ul style="list-style-type: none"> ✓ Timely and successful payment of 11,961 pensioners on payroll, amounting to ₦619,958,231.69. |
| <p>Verification</p> | <ul style="list-style-type: none"> • Data validation of CIPPD field and supplementary verification outcomes with the sole aim of ensuring accuracy and reliability in the department's database. The process resulted in 2 newly enrolled pensioners, 2 upward adjustments, 4 downward adjustments and 7 dead pensioners removed from the CIPPD payroll in April 2018 bringing the total number of CIPPD pay rolled pensioners in April 2018 to 11,961. |
| <p>Stakeholder Communication & Engagement</p> | <ul style="list-style-type: none"> • Meetings have taken place between the Directorate and representatives of several pension Union, such as the Nigerian Union of Pensioners- Ahmadu Bello University Teaching Hospital. This is all to ensure Pensioners are kept abreast of the effort in ensuring they received the best service. • Similarly, meetings have been held with representatives of pensioners of defunct agencies such as those of the New Nigeria Newspapers (NNN), Nigeria Reinsurance and NICON. |

| | |
|---------------------------------------|---|
| Organizational Growth | <ul style="list-style-type: none"> • Renovation of State Offices (Sokoto & Yola) awarded to the winning bidders. • Meeting with Head of Service (HOS) to discuss the approval of PTAD's Condition of Service and Scheme of Service. • Inspected and thoroughly analyzed the Brifina Hotel; proposed new office as regards the falling column and defective pillars and walls. • Cleaned up some areas identified for file storage at the new PTAD office (Brifina Hotel). |
| Information Technology | <ul style="list-style-type: none"> • Provided technical support to Operational Departments in processing April 2018 monthly pension. • Continuous Data Security Checks. To secure the Directorates network from virus/spyware attacks. |
| Fraud Investigations | <ul style="list-style-type: none"> • Investigation carried out on the documents of a CSPD pensioner, revealed that both his severance pay slip and gazette of confirmation of 1st appointment, submitted during CSPD verification in Ondo State appear to be fake. • PTAD received a letter from Unity bank PLC in respect of a garnishee order served on the bank, in respect of an amount of N5, 640,252.86 standing to the credit of the bank account of a deceased pensioner. Investigations revealed that the pensioner died some time in 2012 and his family had been paid all his due entitlements. However he was manually computed and paid the above amount. With successful investigations made to ascertain the funds are rightly due to PTAD, Unity Bank has successfully transferred the full said amount to the Directorates account. |
| Compliance and Risk monitoring | <ul style="list-style-type: none"> • The Monitoring and Compliance Unit (M&C) concluded the 1st quarter 2018 compliance monitoring visits to the various departments/units. With the information gathered, the M & C Unit prepared compliance monitoring reports for each department/unit. Particularly, the report highlighted serious regulatory breaches, procedural gaps that need to be closed and policy areas that need to be better instituted and or updated. • Reports were developed for each department and unit that was visited. The report documented observations and information provided on regulatory compliance, internal control gaps and potential risk areas. The reports are aimed at bringing focus to issues that have a potential to negatively impact PTAD's operations and reputation. • Continued follow up with ICPC, EFCC, and the police FIB unit on ongoing fraud investigations. • Received and documented sixteen (16) complaints of pension scamming cases. |