



**Pension Transitional  
Arrangement Directorate**

# **MONTHLY UPDATE REPORT TO THE MINISTRY OF FINANCE**

## **MAY 2018**

This report provides a summary of PTAD's key achievements and performance on its pension payments for the month. Further details and information on any aspect of this report is available upon request.

# MONTHLY UPDATE REPORT MAY 2018

## PTAD's Anti-Corruption Compliance Program begins to pay dividends.

The Directorate in conjunction with EFCC operatives, planned and coordinated the apprehension of a Federal Auditor posted to PTAD who had been calling pensioners and demanding for a percentage of their pensions to be paid to him after they have received payments. He claimed that the payments were tokens for helping fast track the processing of their payments. His actions go completely against the arraigns of PTAD. PTAD policy on not accepting any gratification of any form from Pensioners means staff caught in such misdemeanor will be handed over to security operatives (EFCC and ICPC).

The Auditor, has however been released on bail pending the conclusion of the investigation against him.

Employees are also being trained on how to recognize and deal with bribery and corruption issues, as well as to understand their responsibilities, especially when faced with an unethical dilemma.

PTAD's ACTU committee continues to work with security operatives to track and monitor the activity of scammers and fraudsters.

## PENSIONERS SUSPENDED FROM CSPD PAYROLL COMING FORWARD

Over 24,000 Pensioners from the Civil Service Pension payroll were suspended in the month of April because they did not come forward for verification. It was inevitable that Pensioners would approach the Directorate with so much haste over the coming weeks; as hundreds of genuine

## FGN PAYS N23Bn TO PENSIONERS IN 3 MONTHS

THE TIDE  
21<sup>ST</sup> of May, 2018

About N22.45billion was paid to Pensioners by the Federal Government under the Defined Benefit Scheme between January and March this year.

Figures obtained from the Pension Transitional Arrangement Directorate showed that the amount was paid to Pensioners that were confirmed as genuine retirees after the recent verification.

An analysis of the amount showed that N6.66billion was paid to civil service Pensioners; N12.25billion to parastatal Pensioners; N1.86billion to the Customs, Immigration and Prisons pension office; and N1.68billion for police Pensioners.

Statistics from PTAD showed that during the three month period, 2.21billion was paid in January to 111,525 civil service Pensioners and 219 retired Permanent Secretaries and Head of Service; N2.2billion was paid in February to 111,507 Civil Service Pensioners and 218 retired Permanent Secretaries while N2.2billion was paid in March to 111,484 Civil Service Pensioners.

For Civil servants under the Treasury funded Parastatals Pension Department, the sum of N2.12billion was paid to 111,525 Pensioners in January; in February and March, they had N2.21billion and N2.2billion, respectively.

Speaking on the development, the Executive Secretary, PTAD, Sharon Ikeazor, said that the Federal Government had yet to clear the outstanding 33% arrears for Civil Service Pensioners (12 months outstanding), Parastatal Pensioners (18-36 months outstanding) and police (12 months outstanding).

She said the Directorate had been doing everything possible to clear the outstanding pensions, adding that the arrears of Paramilitary Pensioners had been cleared in full. The PTAD boss said that the agency was implementing a comprehensive data management system that will provide Government with its up to date pension liability under the DBS.



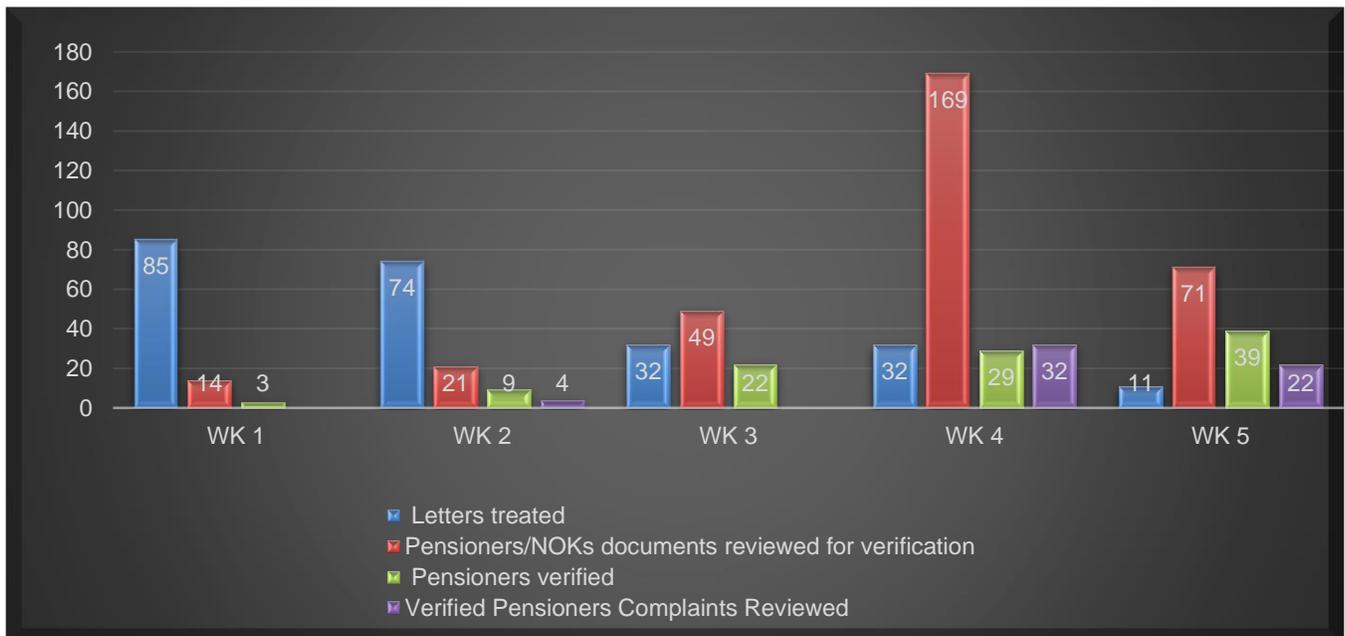
*From left: Executive Secretary, Pension Transitional Arrangement Directorate (PTAD), Sharon Ikeazor; Vice President Prof. Yemi Osinbanjo and the Chairman, Leadership Group LTD, Sam Nda-Isaiah, at the 2017 Leadership, as the ES received another recognition for her exemplary service to Pensioners.*

Pensioners have been contacting the Directorate weekly to be reinstated on the payroll. The graph below outlines efforts made by the Directorate to provide the best service to its esteemed Pensioners, whilst showing empathy.

**THE TABLE BELOW OUTLINES SUMMARY OF PENSION PAID IN THE MONTH OF MAY, 2018**

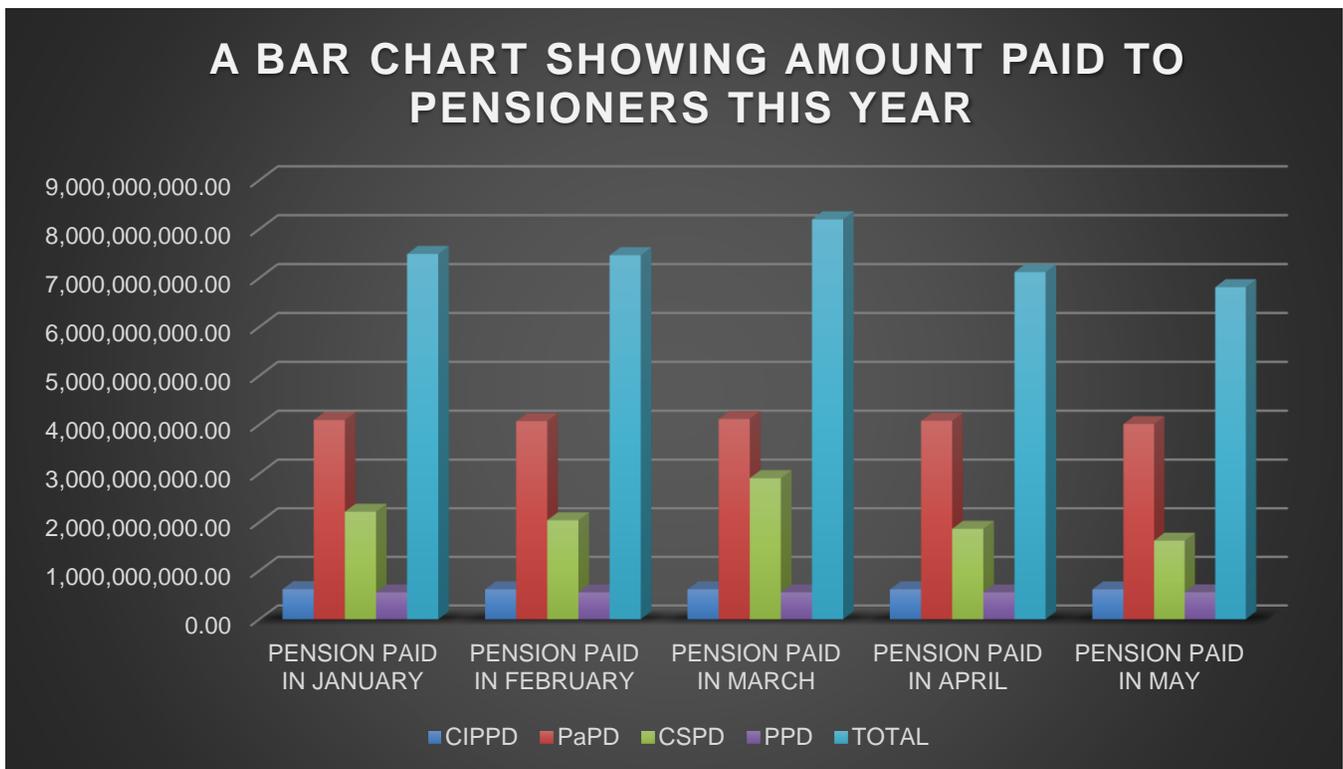
DEPARTMENTS	NUMBER OF PENSIONERS	AMOUNT UTILIZED FOR PAYMENTS OF PENSIONS AND GRATUITIES
CIPPD	11,951	619,271,831.19
PaPD	97,751	4,016,198,042.31
CSPD	95,500	1,621,930,159.19
PPD	16,055	558,012,431.28
<b>TOTAL</b>	<b>221,257</b>	<b>6,815,412,463.97</b>

**The table below outlines Service Summary the Directorate provided to its esteemed Pensioners at the HQ, during the month of May, 2018**



Note: The above chart evidently showing Pensioners/NOKS documents reviewed for verification scores very high. This is another match to ensuring an accurate and credible database.

Dept.	Total Walk-in enquiries	Total walk-in Complaints	Total Calls received	Total Calls made	Total emails received	Total e-mails sent
<b>CSPD</b>	1093	420	2753	315	646	543
<b>CIPPD</b>	78	7	134	27	16	14
<b>PPD</b>	158	20	305	27	61	51
<b>PaPD</b>	228	62	355	63	73	62
<b>Others</b>	0	0	52	3	41	8
<b>Total</b>	<b>1557</b>	<b>509</b>	<b>3599</b>	<b>435</b>	<b>837</b>	<b>678</b>



## KEY ACTIVITIES/ACHIEVEMENTS FOR THE MONTH OF MAY, 2018

<p><b>Pension Administration</b></p>	<p><b>PARASTATAL PENSIONS</b></p> <ul style="list-style-type: none"> <li>➤ Timely and successful payment of <b>97, 751</b> pensioners on payroll, amounting to <b>₦4,016,198,042.31</b></li> <li>➤ The Parastatal Department continues its validation of the Parastatal pension and the Universities payroll to generate value for money. <ul style="list-style-type: none"> <li>○ <b>1,136</b> names paid a cumulative sum of <b>₦52,122,135.27</b> has been suspended from payroll for returning as invalid, their restoration will depend on outcome of further investigation being carried out.</li> <li>○ The process will lead to prompt delisting of deceased Pensioners from the payroll.</li> <li>○ Savings through elimination of fraud and unqualified persons on payroll, so far:</li> </ul> </li> <li>➤ Up to 30 deceased Pensioners were removed from the PaPD payroll due to the continuous validation conducted at the Department. This has saved FGN</li> <li>➤ <b>₦1,558,815.32.00</b> per month.</li> <li>➤ The Parastatal Department continues its resolution of complaints. <ul style="list-style-type: none"> <li>○ Processing of pensioners' complaints and payment of arrears totaling <b>₦40,022,024.60</b> to <b>369</b> pensioners.</li> <li>○ Better budgeting and planning for the unpaid liabilities.</li> </ul> </li> </ul> <p><b>CIVIL SERVICE PENSIONS</b></p> <ul style="list-style-type: none"> <li>➤ Timely and successful payment of <b>95,500</b> Pensioners on payroll, amounting to <b>₦1,621,930,159.19</b></li> <li>➤ Analyzed verified pensioners on PTAD Core that voluntarily retired between 2004 and 2007, to confirm accurate number, monthly pensions and total received from PTAD. Through this, Pensioners will be classified appropriately under DBS and CPS based on year and mode of exiting the service.</li> <li>➤ Due to the suspension (from payroll of over 24,000 Pensioners), the CSPD had to review the documents of Pensioners (that contacted the Directorate) Verification. Qualified Pensioners were then invited for a Walk-in verification.</li> </ul> <p><b>POLICE PENSIONS</b></p> <ul style="list-style-type: none"> <li>➤ Timely and successful payment of <b>16,055</b> pensioners on payroll, amounting to <b>₦558,012,431.28</b></li> </ul> <p><b>CUSTOMS IMMIGRATIONS AND PRISONS PENSIONS</b></p> <ul style="list-style-type: none"> <li>➤ Timely and successful payment of <b>11,951</b> pensioners on payroll, amounting to <b>₦619,271,831.19</b>.</li> </ul>
<p><b>Verification</b></p>	<p><b><u>The table below outlines verification conducted within the HQ, during the month of May.</u></b></p>



	Pure Federal	State with Federal share	NOK	WAR AFFECTED	Total
CSPD	100	17	1	0	<b>118</b>
CIPPD	1	0	0	0	<b>1</b>
PPD	0	0	0	0	<b>0</b>
PaPD	25	0	25	0	<b>50</b>
<b>Total</b>	126	17	26	0	<b>169</b>

**Stakeholder Communication & Engagement**

- Meetings have taken place with the representatives of some pensioners unions, including the Nigerian Union of Pensioners, Ahmadu Bello University Teaching Hospital Branch and the Federal University Pensioners Union (FUPA) National. Similarly, meetings have been held with representatives of pensioners of Defunct Agencies such as Savannah Sugar Company, Nigerian National Shipping Line, Nigeria Re-insurance and NICON. This is all to ensure Pensioners are kept abreast of PTAD's effort in ensuring they receive their entitlement and the best service.

**Organizational Growth**

- Selected staff participated in a SERVICOM workshop titled - Leading change for services improvement. The workshop was designed to enable Nodal Officer of MDA's, have a better understanding of what the SERVICOM initiative seeks to achieve. If properly followed, SERVICOM is expected to improve staff service delivery and productivity, which in turn, will bring about pensioner satisfaction.
- The ES has approved to the engagement of ICPC to train PTAD staff on Anti-Bribery and Corruption. It is expected that by the end of the training, staff will have a better understanding of the intrigues and dangers of bribery and corruption.
- The Directorate paid a visit to the former Brifina Hotel (New PTAD HQ) to inspect the structural integrity of the property towards putting together a plan for renovation.

**Information Technology**

- Provided technical support to Operational Departments in processing May 2018 monthly pension.
- Continuous Data Security Checks. To secure the Directorates network from virus/spyware attacks.

**Fraud Investigations**

- The ongoing fraud investigation involving a Federal auditor has led to his arrest. Though he has been released on bail, there was an opportunity to obtain a search warrant for his home. The EFCC are also continuing the process of gathering evidence from his victims.
- Received and documented twenty –eight (28) pension scamming cases. A few came through PSSD, while others came through the PTAD fraud line. Six of the fraud victims came in person to lay their complaints.

<b>Compliance and Risk monitoring</b>	<p>A whistleblowing policy has been drafted for the Directorate. This policy has the sole aim of preventing acts of misconduct within PTAD. The key features of the hotline/whistleblowing program are as follows:</p> <ul style="list-style-type: none"><li>• <b>Confidentiality and Anonymity:</b> The identity of callers/writers shall be protected</li><li>• <b>Multiple points of access:</b> Secure email (<a href="mailto:actu@ptad.gov.ng">actu@ptad.gov.ng</a>), secure phone hotline (08144607574), and secure suggestion boxes.</li><li>• <b>Availability:</b> All channels are available for the duration of the working days</li><li>• <b>Independence:</b> ACTU members investigate issues that have been raised pertaining to fraud.</li><li>• <b>Submissions</b> will be constantly reviewed with a view to spotting possible trends, identify disruptions, requirements for additional training, and need to reassess organizational policies/practices.</li></ul>
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