

**Pension Transitional
Arrangement Directorate**

MONTHLY UPDATE REPORT TO THE MINISTRY OF FINANCE

JULY 2018

This report provides a summary of PTAD's key achievements and performance on its pension payments for the month. Further details and information on any aspect of this report is available upon request.

MONTHLY UPDATE REPORT JULY 2018

PTAD BRINGS ITS SERVICES CLOSER TO PENSIONERS IN THE NORTH EAST

In a bid to sustain exceptional service delivery to pensioners under the Defined Benefit Scheme (DBS), the Pension Transitional Arrangement Directorate (PTAD) has extended its presence to Damaturu, Yobe State.

This ensures that pensioners resident in Yobe and Borno States are able to get their queries or complaints attended to without having to embark on long trips to the Headquarters in Abuja.

The state office, like others, is set up to provide the same quality service obtainable at the Head Office in Abuja. The Yobe office is the second of its kind in the North East zone of Nigeria. PTAD had also opened a liaison office in Yola, Adamawa in March, 2017.

The Yobe State office, located in Damaturu will be the 8th state office to be set up. More state offices are expected to come into operation as funds are made available.

PTAD'S INTERACTIVE STAKEHOLDERS' FORUM TO HOLD

The Directorate will hold its next Interactive Stakeholders' Forum in Lagos State. Pensioners from the South West under the Defined Benefit Scheme are the key focus group as PTAD continues to engage stakeholders and provide a forum for key issues around Pension Administration.

THE AUTHORITY August 2nd, 2018.

PTAD begins payment to 284 Reinsurance pensioners

In keeping to its statutory responsibilities, Pension Transitional Arrangement Directorate (PTAD) has pay-rolled 284 pensioners of the Nigeria Reinsurance Plc to receive their monthly pension for life.

A statement by PTAD said "A relief has come the way of 284 pensioners of the company 16 years after Nigeria Reinsurance was privatized by the Federal Government, as the Pension Transitional Arrangement Directorate (PTAD) has added them to its monthly payroll."

A total of N8.31 million was paid to the new enrollees for the month of July 2018 as they start receiving their monthly pension for life.

According to the Executive Secretary PTAD, Sharon Ikeazor, "No pensioner or retiree after serving their fatherland should ever be forced into the indignity and painful uncertainty of delayed pensions. Today, Nigeria Reinsurance pensioners verified by PTAD has been placed on monthly pension payroll. It is indeed a promise kept."



PTAD HITS MILESTONE ACHIEVEMENT WITH THE PAY-ROLLING OF DSC AND NIGERIAN RE PENSIONERS

The Directorate has successfully computed and pay-rolled a total number of 3542 pensioners from the defunct Delta Steel Company (DSC). This puts to bed the long wait (13 years) experienced by the workers affected by the privatization exercise in 2005. The DSC pensioners were verified in the last quarter of 2017 and expressed their happiness and relief with the timely intervention of the Federal Government.

DEPARTMENTS	NUMBER OF PENSIONERS	AMOUNT UTILIZED FOR PAYMENTS OF PENSIONS AND GRATUITIES
CIPPD	11,939	619,724,994.05
PaPD	101,041	4,082,695,603.00
CSPD	99,366	1,638,354,126.40
PPD	16,033	557,928,344.22
TOTAL	228,379	6,897,703,067.67

CIPPD

The variation in number of pensioners on the payroll and the total amount paid is as a result of the net decrease in the number of pensioners on the Payroll between in the two month time period under review. There were 4 Pensioners restored to the payroll; 6 Pensioners were reported as deceased and 6 Pensioners were suspended, therefore yielding a net decrease of 8 in the payroll and Monetary Value of N333, 176.66

PaPD

The total number of pensioners has increased by 3,529 due to the addition of Delta Steel Company (DSC) pensioners to the payroll. This is shown largely by a NGN 74,998,252.85 increase in the monthly pension of the Power sector which houses the DSC pensioners. It should be noted that despite a cumulative net increase in total number of pensioners, few pensioners were removed from the payroll due to death which shows that the rate of new addition is higher than the death rate for July 2018.

CSPD

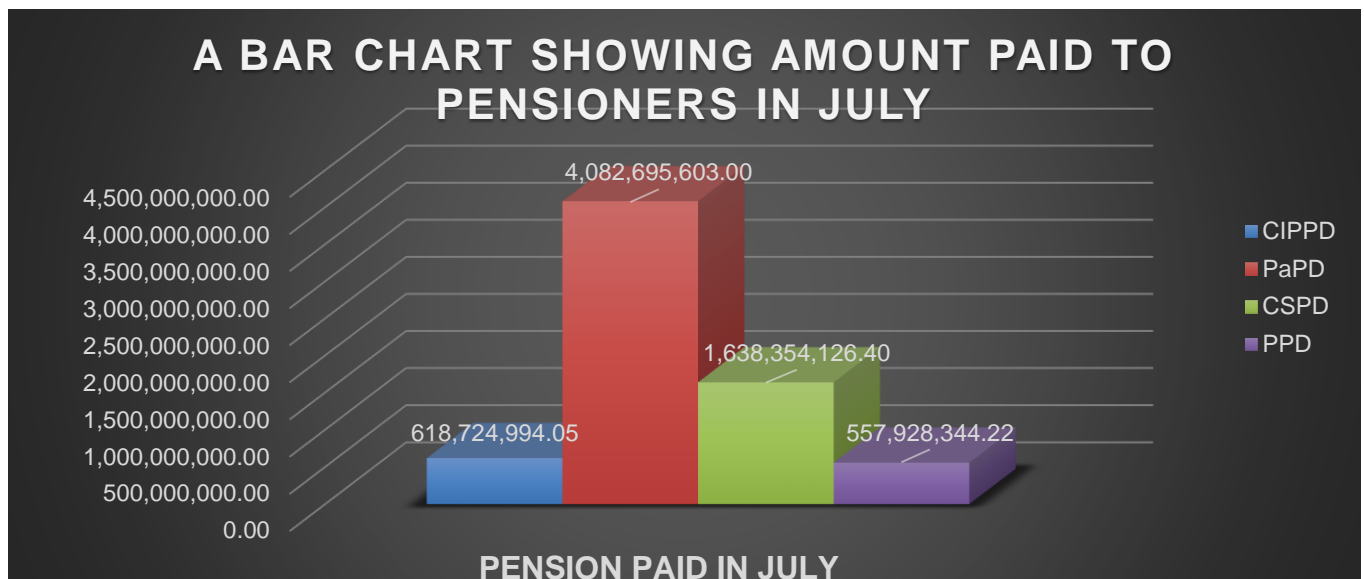
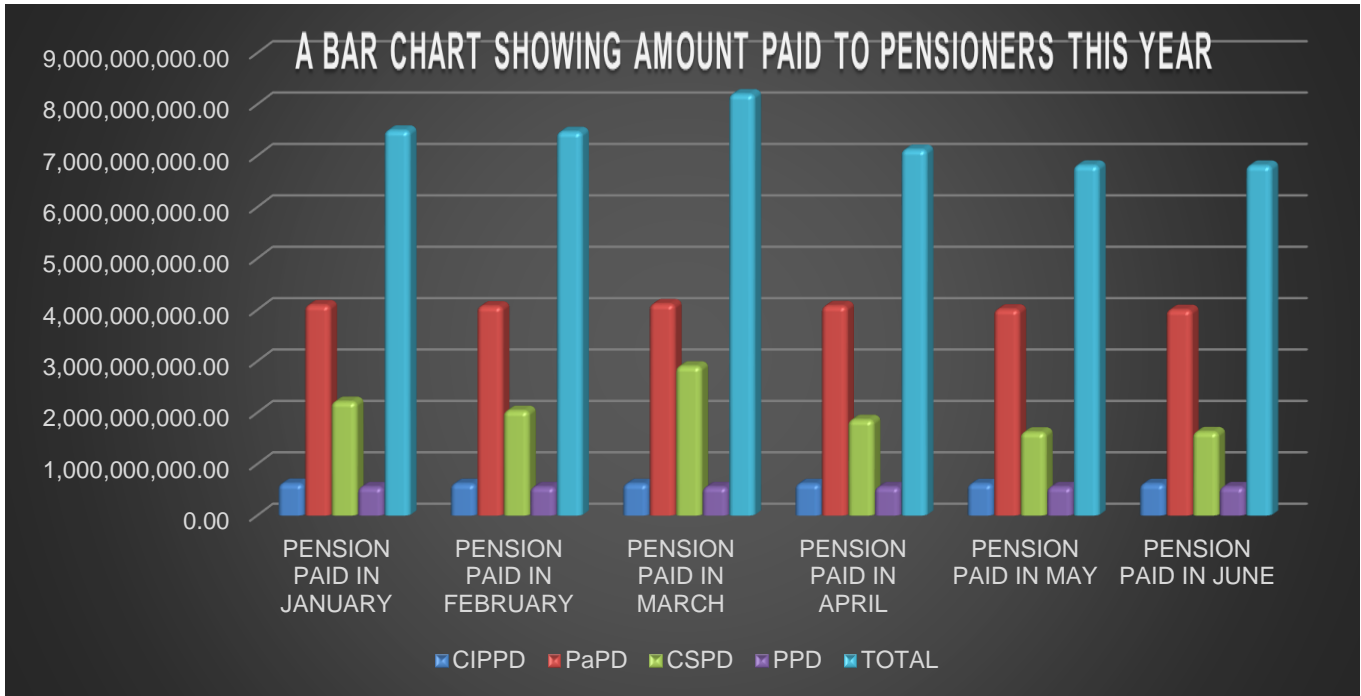
The variation in number of pensioners on the payroll and the total amount is as a result of the net increase (Positive Adjustment and addition) in the number of pensioners on the Pay Roll. 382 pensioners were

VARIANCE ANALYSIS						
DEPTS	NUMBER OF PENSIONERS		CHANGE IN %	AMOUNT PAID FOR PENSIONS AND GRATUITIES		CHANGE IN %
	JUNE	JULY		JUNE	JULY	
CIPPD	11,947	11,939	a decrease of 0.07%	619,058,170.71	619,724,994.05	a decrease of 0.05%
PaPD	97,512	101,041	an increase of 3.62%	4,006,974,903.00	4,082,695,603.00	an increase of 1.89%
CSPD	95,817	99,366	an increase of 3.7%	1,629,329,761.08	1,638,354,126.40	an increase of 0.55%
PPD	16,033	16,033	-	557,826,593.54	557,928,344.22	an increase of 0.02%
TOTAL	221,309	228,379	an increase of 3.19%	6,813,189,428.33	6,897,703,067.67	an increase of 1.24%

added and restored to payroll amounting to N9,274,873.44 and 8 pensioners were removed from payroll due to death cases amounting to N250,508.44.

PPD

There is no variation in number of pensioners, however two were added and two dropped. The variance in amount paid is due to the pension figures of those added being more than the cumulative figure of those dropped on the payroll for the months of June and July 2018



KEY ACTIVITIES/ACHIEVEMENTS FOR THE MONTH OF JULY, 2018

Pension Administration

- PARASTATAL PENSIONS**
- Timely and successful payment of **97,512** Pensioners on payroll, amounting to **₦4,667,468,915.30**
 - Processing of pensioners' complaints and payment of arrears totaling N109,577,878.87 to 239 pensioners
- CIVIL SERVICE PENSIONS**
- Timely and successful payment of **99,366** Pensioners on payroll, amounting to **₦1,638,354,126.40**
 - A total number of **3175** verified pensioners who were not on the payroll have been added to the payroll.
 - An additional **132** pensioners were manually computed and approved for addition to the payroll.
 - **61** pensioners on payroll had their entitlements adjusted
 - Commenced the review of verification files flagged during computation, and all pensioners' files that failed QA to pull out those not on payroll that may have been erroneously disqualified.
 - Following the aforementioned, **7,264** verification files were reviewed and **4,942** qualified for computation.
 - A total of **173** letters were responded to and the bulk were complaints resolved.
- POLICE PENSIONS**
- Timely and successful payment of **16,033** pensioners on payroll, amounting to **₦557,928,344.22**
 - A total Twenty four (24) Merger complaints and thirty seven (37) War affected complaints were treated
 - Four (4) Regular Pensioners were put back on the payroll
 - One (1) Section 6 - NOK pensioner and one (1) regular pensioner were taken off the payroll
 - A total of (27) NOK complaints were received and all were treated/resolved.
- CUSTOMS IMMIGRATIONS AND PRISONS PENSIONS**
- Timely and successful payment of **11,939** pensioners on payroll, amounting to **₦618,724,994.05**
 - **0** Newly Enrolled pensioners, **4** Pensioners were Restored, **3** upward adjustments, **6** downward adjustments and **8** dead pensioners removed from the payroll in July, 2018 bringing the total number of CIPPD pay rolled pensioners in July 2018 to **11,939**

Verification

The table below outlines verification conducted within the HQ, during the month of July 2018.

	Pure Federal	State with Federal Share	NOK	War Affected	Total
CSPD	322	71	2	0	395

		CIPPD	1	0	1	0	2
		PPD	0	0	0	0	0
		PAPD	125	0	24	0	149
			448	71	27	0	546
Stakeholder Communication & Engagement	<ul style="list-style-type: none"> • The Executive Secretary was able to engage viewers on PTAD's activities under President Muhammadu Buhari's Administration • A documentary was made to highlight PTAD's efforts in successfully pay-rolling pensioners of the Delta Steel Company who were laid off as a result of the privatization exercise in 2005 • PTAD has continued to sustain its fraud awareness campaign through the Print and Electronic Media • Plans for PTAD's 2nd Interactive Stakeholders' Forum for South West Zone pensioners under the Defined Benefit Scheme (DBS) have been finalized. It is due to hold in Lagos on August 30th, 2018. 						
Organizational Growth	<ul style="list-style-type: none"> • The Staff Promotion framework has been developed and submitted to the Executive Secretary. The Directorate is in the process of conducting its 1st ever promotion exercise for staff since the creation of the agency. • The report for the Corporate Strategic Retreat was finalized and submitted to the ES. • The Strategic Document with the high level plans for 2019-2021 has been finalized. This will be the foundation on which the organization will run for the next three years. The Policy and Strategy Unit will begin to cascade this high level document down to the departments and units. • Plans are in place to sustain the organizations drive for the development and implementation of policies. The ADMINISTRATIVE POLICY document for PTAD will be the next in the line of policies. 						
Information Technology	<ul style="list-style-type: none"> • Provided technical support to Operational Departments in processing July 2018 monthly pension. • Continue providing support to benefit computation of verified CSPD pensioners. • Continue data Security Checks on PTAD Databases (Monitoring Audit trails and managing restrictions). • Provided support in CSPD verification in-house exercise • Provided support for PaPD verification in-house exercise • Developed a Benefit computation software for NICON, Delta Steel ➤ Configured laptops in readiness for the proposed PaPD verification exercise. ➤ In-house training of new call center management software at call center ➤ Reconfiguration of Kano and Enugu state offices desktop ➤ Printing of ID cards for new staff ➤ Printer firmware updated at PSSD • Application Management <ul style="list-style-type: none"> ○ Generated various analysis on the verification data and payroll pensioner data for CSPD. ○ Support the CSPD, PPD and CIPPD in generating pension reports and Payroll ○ Preparation for the upcoming PaPD verification, setup and configuration of Laptops and servers. 						

	<ul style="list-style-type: none"> ○ Benefit computation for PPD on-going ○ Benefit computation for PaPD agencies NICON, Delta Steel and Nigerian Reinsurance ○ Worked with vendor to resolve the complaints portal issues ○ Mail tracker development in progress ● Database Administration & PTAD Domain Management <ul style="list-style-type: none"> ○ Provided technical assistance to the in-house verification activities – system deployment, printing assistance. ○ Created account for operations staff on the complaints system. ○ Transfer of backup data to Galaxy Backbone ● Network Administrator <ul style="list-style-type: none"> ○ Daily routine check on network infrastructures to ensure all device are working properly for the work of the week. ○ Resolved various local area network downtime and internet connectivity ○ Configured desk phones for new staff ○ Provided support for desk phones. Issues resolved range from lack of network connectivity on the phones, upload of phone books, change cables etc. ○ Configuration and installation of new printer to departments ● Data Centre Management <ul style="list-style-type: none"> ○ Regularly check that the datacenter temperature, humidity, power system, fire extinguisher is in good working condition. ● Security Administration <ul style="list-style-type: none"> ○ Ensure security of PTAD network ○ Recorded fraud call for Monitoring, Risk and Compliance Unit
Fraud Investigations	<ul style="list-style-type: none"> ● Continued the follow- up with ICPC, EFCC, and the Police FIB unit on ongoing fraud investigations. ● Received and documented Twenty (20) pension scamming cases. A few came through PSSD, while others came through the PTAD fraud line. Four of the fraud victims came in person to lay their complaints. ● Prepared a fraud report on the complaint made by Mr. Ifeanyi Offodile who claims to have been led by his brother to unknowingly pay the sum of N200, 000.00 to Mr. Charles Abonyi as gratification for facilitation of the payment of his mother’s pension arrears. ● Extracted a comprehensive list of pensioners who have paid money to pension phone scammers since the inception of PTAD. This list will be forwarded to the law enforcement agents for further investigation. ● Continued working with fraud investigators to explore approaches to apprehend fraudsters. ● Drafted a reminder memo to CSPD for the removal of Ibilolu Salami from the payroll- a deceased pensioner, whose son has been impersonating him, collected his gratuity and is currently collecting his monthly pension.
Compliance and Risk monitoring	<ul style="list-style-type: none"> ● Attended and monitored the boarding of unserviceable stores and subsequently prepared a report to that effect. ● Followed up with CSPD on the resolution of the cases for five pensioners who were dropped from the payroll in April, 2018. It turns out that two of the pensioners did

	not scale through Quality Assurance during field verification and as such were not found on the database.
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