



Pension Transitional Arrangement Directorate

9th November, 2020

Partial Resumption of In-House Verification and Complaints Resolution at Lagos Regional Office.

PTAD wishes to inform our esteemed Pensioners/NoKs that the Management has approved the resumption of the In-House verification and complaints resolution at the Directorate's Lagos Regional Office with effect from Monday, November 9, 2020.

However, bearing in mind that we are still dealing with Covid-19 pandemic and the need for adequate safety measures, the In-House verification will be based on **APPOINTMENT ONLY**. Pensioners will be invited on a **GIVEN DATE and TIME** following a review of their documents. All invitees will be informed accordingly.

(A) Pensioners wishing to be verified in Lagos should submit their documents at

PTAD Lagos Regional Office,
Old National Assembly Complex, High Court Building,
Tafawa Balewa Square. Lagos
Call: 08136048117

Or

(B) by email to verification@ptad.gov.ng OR by regular mail to

The Executive Secretary
Pension Transitional Arrangement Directorate
22, Katsina Ala Crescent, Off Yedseram Street, Maitama, Abuja.

(C). Pensioners having complaints should submit their complaints by email to complaints@ptad.gov.ng OR can upload their complaints using the complaint link on our website www.ptad.gov.ng

(D). Pensioners with enquiries can send their request to info@ptad.gov.ng

OR call 0800 2255 7823 (0800 CALL PTAD) Toll Free.
09 – 4621700, 09 – 4621721, 09 – 4621722 (*Rates Apply*)

Pensioners' welfare is our priority.

**Signed
Management.**